

# 2022 ANNUAL REPORT

*Hope grows here...*



**FAMILY  
SERVICES**  
SUPPORTING  
TULARE COUNTY

[www.fstc.net](http://www.fstc.net)

# 2023 Board of Directors

**Stephanie Amaral**  
*2023 Board President*

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*2022 Board President\**

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*Board Vice President*

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**Mona Whaley**

\*Board service concluded in March 2023

Dear Friends and Supporters,

For forty years, Family Services of Tulare County has helped provide a safer community for all victims of violence. At the heart of Family Services is its mission: to help children, adults, and families heal from violence and thrive in healthy relationships.

Physical and emotional safety are the common threads that tie together everything we do. We help build safety in homes, in relationships, and for children through informed and compassionate care that helps people heal from trauma. When we have safe homes, safe relationships, and safe children, we have a safer community where everyone can thrive.

Our organizational values serve as the compass to guide our decision-making:

1. **Safety:** We prioritize physical and emotional safety as the foundation of our work.
2. **Trustworthiness:** We maximize transparency, maintain appropriate boundaries, and do what we say we will do.
3. **Choice:** We encourage shared decision-making and goal-setting.
4. **Collaboration:** We work alongside our colleagues, clients, volunteers, donors, and community partners to advance our mission and vision.
5. **Empowerment:** We recognize and build upon individuals' strengths, experiences, resiliency, and internal personal power.
6. **Inclusive Diversity:** We are committed to creating an inclusive environment where diverse perspectives, backgrounds, and cultures are encouraged and embraced.

Emerging into a post-pandemic world, we on the board have witnessed the entire agency of Family Services learn to adapt to changing circumstances while welcoming new opportunities to support our most vulnerable neighbors. Reflecting on the accomplishments in 2022, we are reminded of the strength and resilience of our clients and the passionate commitment of our staff. Looking forward, we remain dedicated to finding even better ways to serve those most in need. We have so much hope for the future of our community.

Thank you for helping us fulfill our mission.

Warmest regards,

*Stephanie Amaral*

Stephanie Amaral  
Board President





# NAVIGATING SERVICES

815 W. Oak  
Visalia, CA 93291

The **Navigation Center** is Family Services' new primary client intake location. All program pre-enrollments are completed at this location, Monday thru Friday, 8:30 a.m. to 5:00 p.m.

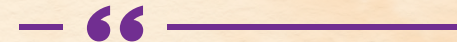
Service Navigators provide new, incoming clients with general information about our programs. They help determine which services individuals are eligible for and complete intake paperwork.

The navigation team also manages the agency's calls, including answering general questions, assisting with the new intake process, and routing active clients to other staff.

For more information, visit or call the Navigation Center.

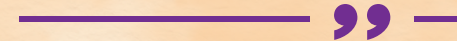


559.741.7310



As a Service Navigator, it is our duty to have the clients understand what the next steps are for enrolling into a specific service. We are able to have a bit more understanding of what each individual could need and offer them support through a difficult and confusing time. We do our best to make any transition as smooth as possible.

*-Emily Guillen, Service Navigator*





# WHAT WE DO



Healing can't happen without first establishing physical and emotional safety. Family Services' programs promote safety in homes, in relationships, and for children. This helps create a safer, healthier community where we can all thrive.

## Victim Services

### DOMESTIC VIOLENCE SERVICES

*At Karen's House, we provide 24-hour crisis response and emergency shelter to survivors of domestic violence and their children.*

### SEXUAL ASSAULT SERVICES

*Advocates offer 24-hour crisis response and comprehensive, trauma-informed services to adults and children who have been victims of rape, sexual assault, and molestation.*

### LEGAL SERVICES

*We provide critical legal advocacy services for survivors of domestic violence, sexual assault, stalking, and human trafficking who are seeking relief in legal matters arising as a consequence of abuse.*

### HUMAN TRAFFICKING SERVICES

*We offer a continuum of services for victims of both labor and sex trafficking. Our Freedom House serves as a drop-in center for youth at risk for trafficking.*

### VIOLENCE & ABUSE INTERVENTION

*We work with people who harm, addressing the root causes of domestic violence and child abuse. Our intervention groups focus on accountability.*



## Family Support

### COUNSELING

*Individual and group therapy for adults who have experienced trauma from abuse, sexual assault, and domestic violence.*

### CHILDREN'S COUNSELING

*Therapists provide free mental health services for children who have been abused or witnessed violence in the home or community.*

### PARENTING RESOURCES & SUPPORT

*Educators teach free group parenting classes and travel to homes to teach healthy parenting skills in a one-on-one setting.*

### GOSHEN FAMILY CENTER

*A family resource center for community members in Goshen to access information, supportive programming, and services.*

### SUPERVISED VISITATION & EXCHANGE

*Professional Providers facilitate child-parent visits and exchanges in a safe, conflict-free environment.*

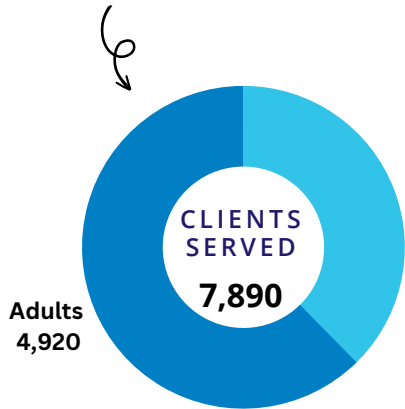
### SUPPORTIVE HOUSING

*Housing-related resources and wrap-around services that promote safety and housing stability for individuals and families experiencing chronic homelessness, domestic violence, and living with HIV/AIDS.*



# 2022 OUR IMPACT

Total people served in 2022 through all direct services.



Adults  
4,920

Children  
2,970

These numbers represent only a portion of our work.



## Major Public Funders

California Department of Public Health

California Family Resource Association

California Governor's Office of  
Emergency Services

Central Valley Regional Center

Cities of Porterville, Visalia, and Tulare

Emergency Food and Shelter Program

First 5 Tulare County

Superior Court of Tulare County, Access  
to Visitation

Tulare County CalWorks

Tulare County Child Welfare Services

Tulare County Health & Human Services  
Agency

Tulare County Probation Department

Tulare County Sheriff's Office

U.S. Department of Housing & Urban  
Development

U.S. Department of Justice, Office for  
Victims of Crime

### ASSETS

Cash & Cash Equivalents	\$449,624
Grants Receivable	\$827,253
Prepaid Expenses	\$1,052
Non-Current Assets	\$1,289,548
<b>Total Assets</b>	<b>\$2,567,477</b>

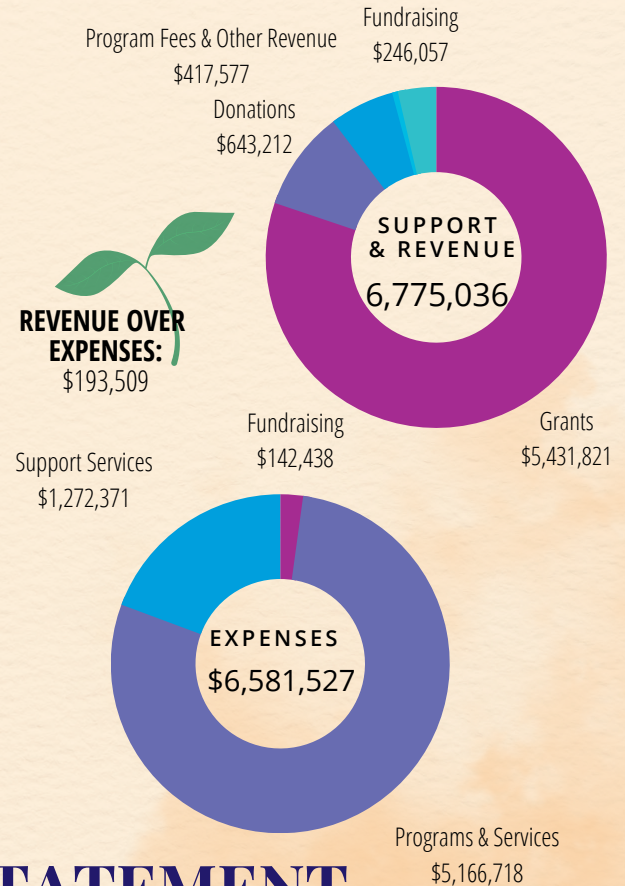
### LIABILITIES

Notes Payable	\$313,904
Line of Credit Advances	\$346,081
Accounts Payable	\$144,087
Accrued Liabilities	\$215,665
Non-Current Liabilities	\$127,005
Net Assets	\$1,420,735
<b>Total Liabilities &amp; Net Assets</b>	<b>\$2,567,477</b>

Family Services of Tulare County is a 501(c)(3) nonprofit organization, Tax ID #94-2897970. Contributions are tax-deductible to the extent allowed by law. Form 990s and Audited Financial Statements are available at <https://fstc.net/who-we-are/transparency.html>

# FINANCIAL STATEMENT

For the fiscal year ended June 30, 2022





### Platinum Sponsor

Bank of America Foundation  
California Community Foundation/Sigal Rawhide  
Foundation for Medical Care of Tulare & Kings  
Gilson Family Fund  
Provident-Salierno Family Foundation  
Ryan Evans Foundation  
United Way of Tulare County  
Visalia Rotary Community Foundation

### Gold Sponsor

Mr. Clarence & Mrs. Janet Hill  
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MUFG Union Bank Foundation  
Marilyn Rankin  
Sharon Fisher  
Simple Generosity  
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Visalia County Center Rotary

### Silver Sponsor

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State Farm Insurance-Patrick Salazar  
Kenneth Stevens  
Tara Citrus  
The Sence Foundation  
Tulare County HHS  
Tulare County Medical Society  
Valley Expetec  
Visalia Breakfast Rotary Club  
Visalia First  
Wendy Little Properties  
West Visalia Kiwanis

### Benefactor

Richard Bennett  
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Bena Main  
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The Visalia Masonic Foundation  
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Maria Townsend  
Sande Troughaugh  
Valley Strong Credit Union  
Luis Velosa  
Bob Wilbur  
X-treme Towing

### Founder

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Rick Feder  
Denise Fletcher  
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Sharise Van Dam  
Fred Weber  
Nancy White  
Jayne Willis

## Thank you for supporting Family Services!

This list reflects donors of \$140+ during the calendar year of 2022. If you notice an error or omission, please contact our Community Engagement Team at [info@fstc.net](mailto:info@fstc.net) or 559-732-1970.

**Below:** Bank of America volunteers and 'I Support the Girls' deliver hygiene bags.



## Thank you, In-Kind donors!

### Top In-Kind Partners

I Support the Girls	The Blanket Ladies
Joann Distribution	Train Like a Girl
Sroptimist VAWA	Total Wine & More
Target - Visalia, Mooney	Visalia Breakfast Lions
Target - Visalia North	Visalia Rawhide
Target-Tulare	

Community members, groups, and businesses donated hygiene products, household items, toys, furniture, gift cards, groceries, and more to support our programs.

**Visit our website to view our current Wish List!**



**FAMILY SERVICES** SUPPORTING  
TULARE COUNTY

**P.O. Box 429  
Visalia, CA 93279**

